



Quality Policy

Boilertronics will deliver services and products of the highest possible standard, we are confident that these will always meet or surpass our customer's expectations.

Boilertronics will undertake the following-:

- Manage the business ensuring deliverables and KPI's are achieved.
- Be fully focused and committed to continuous improvement.
- Promote and support an effective and efficient management system within the business.
- Promote a culture of customer service both internally and externally.

This policy applies to all activities undertaken or controlled by Boilertronics.

A handwritten signature in black ink, appearing to read "J Watts", is positioned above the printed name.

Jeffrey R Watts
Director
JL Watts Group Pty Ltd
Trading as Boilertronics
12th December 2009